



THE 9-1-1 DISPATCH

2018 / Summer Edition

2018 CALL NUMBERS ARE UP COUNTYWIDE

As always, included with this newsletter are current call numbers for 2018. You will see that call numbers are up countywide.

RADIO REPAIR PROCEDURES

This is a reminder to all agencies who have county owned mobile and portable radios. If the following is needed, for a county owned radio, it MUST go through Belmont County 9-1-1 and the work MUST be performed by Bearcom (Staley's) for it to be covered under our maintenance agreements:

1. Radio repair of any type
2. Radio removal from a vehicle
3. Radio install into a vehicle
4. Radio programming, including talkgroup or template changes

With this being said, if the radio needing repair, removal or install is NOT a county owned radio (i.e. one purchased by your department or obtained by a grant), then you are responsible for all costs associated with that radio.

Do not just call Staley's direct to arrange these procedures, for county owned radios. Call the 9-1-1 Admin Office at 740-695-9104 and we will approve the work, complete the paperwork, schedule the appointment and cover the costs.

9-1-1 WORK ANNIVERSARIES

Last Quarter:

Greg Probst	4/8/2012	6 Years of Service
Tom Regis	4/19/10	8 Years of Service
Stacey Zavatsky	5/2/2016	2 Years of Service
Bob Tracey	5/10/1999	19 Years of Service

Between the thin red line and the thin blue line lies the thinnest gold line.
This gold line represents those who rarely are seen but mostly heard.
The calm voices in the dark night; the golden glue that holds it all together.

Dispatchers.

Dustin Hudak	5/23/2010	8 Years of Service
Shawn Yost	6/20/2010	8 Years of Service
Kyle Jones	6/30/2017	1 Year of Service

Upcoming:

Shelley Jefferis	7/25/2016	2 Years of Service
Michael Lollini	7/26/2011	7 Years of Service
Nathan Conaway	7/26/2015	3 Years of Service
Ty Wilson	7/31/2017	1 Year of Service
Cara Duncan	8/19/2007	11 Years of Service
Kyle Polanski	9/5/2014	4 Years of Service

911 WIRELESS FUNDS

APR 2018: \$11,438.62

MAY 2018: \$10,686.25

JUN 2018: \$10,319.08

9-1-1 RECOGNIZED BY THE STATE OF OHIO 9-1-1 OFFICES

Belmont County 9-1-1 was recently recognized by the State of Ohio 9-1-1 Program Office for having 100% compliance with new PSAP rules outlined by ORC and OAC. The new rules have been in place since May of 2016 and annual compliance checks began in May of 2018. Belmont County 9-1-1 was the first county in the State of Ohio to submit our 41-page report and we had zero deficiencies. A lot of hard work went into getting prepared for this and I want to thank our staff of Jim Delman, Tony Gregor and Alisa Scott for helping to gather and organize all of the data.

RADIO SYSTEM UPGRADE UPDATE

We are beginning to work on upgrades to the radio system, utilizing the renewed levy funds approved back in 2017. The first phase will be upgrading our existing microwave on the towers in the county. The existing microwave was first put in place in 1998. The new ethernet microwave system will increase our bandwidth over three times that of the existing technology. This will allow us to expand our existing microwave to include more efficiency, better communications, and expansion to other assets in the future.

Additionally, the voice paging system will receive an upgrade. Paging bases at all towers will be replaced, the main paging terminal will be upgraded and replaced, one additional paging base will be added to the Armstrong Mills tower and all fire department voice pagers will be replaced.

Contact Us

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9-1-1 PHONE SYSTEM UPGRADE

We are currently working with Zuercher Technologies (owner of Emergitech, our current 9-1-1 and CAD vendor) to upgrade our current 9-1-1 software from the Emergitech IP-911 system to the Zuercher 911 system. We anticipate a cutover date of sometime in October. This new system will have enhanced capabilities for assisting 9-1-1 callers and give our dispatchers a better platform for processing 9-1-1 calls. An update to the CAD system is being eyed for early 2019. The CAD upgrade will give each department a better system for reporting and call processing. Stay tuned!

LIKE THE NEWSLETTER? WANT TO KNOW SOMETHING?

With this quarterly newsletter, we are attempting to continue to disseminate the same type of information that was previously given to the 9-1-1 Board at their bimonthly meetings. If there is something you'd like to see or know, please tell us. We will be happy to add additional content to this newsletter. If you know of common problems or issues and want answers, tell us. If you'd like training on portable or mobile radio features, tell us. We will be happy to get the word out on anything that is deemed important to all first responders.

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
Fire and EMS	YEAR 2018												
Barnesville EMS	70	74	81	85	72	78							460
Barnesville Fire	17	13	19	24	10	19							102
Barton	33	29	23	18	27	24							154
Beallsville Fire	5	4	5	0	4	0							18
Beallsville EMS	29	28	23	18	19	12							129
Bellaire Fire	19	3	10	9	14	14							69
Belmont	10	15	14	9	15	11							74
Bethesda	44	39	41	29	25	34							212
Bridgeport	42	47	52	40	36	46							263
Brookside	33	16	20	25	20	26							140
Colerain	42	39	21	28	26	41							197
Cumberland Trail	226	185	236	254	229	248							1378
Flushing	20	14	21	18	8	18							99
Holloway	2	20	2	2	2	2							30
Lafferty	24	20	21	19	22	19							125
Martins Ferry	158	116	139	131	165	149							858
Maynard	0	2	0										2
Morristown	1	3	3	6	6	5							24
Neffs	62	31	46	48	37	39							263
Powhatan	18	24	19	13	18	21							113
OR & W	91	71	61	56	70	56							405
Smith Twp	13	7	10	8	6	8							52
Somerton	16	10	17	9	16	10							78
Spirit of 76	24	15	12	13	16	17							97
Sunset Heights	13	8	6	11	9	11							58
Wolfhurst	61	41	40	54	42	55							293
Total Fire & EMS	1073	874	942	927	914	963	0	0	0	0	0	0	5693

Police Departments													
Barnesville	133	123	144	163	212	203							978
Bellaire	357	383	385	405	461	499							2490
Belmont													0
Bethesda	120	90	115	25	43	77							470
Bridgeport	272	239	247	247	308	316							1629
Flushing	35	29	35	34	24	29							186
Martins Ferry	589	588	743	714	736	683							4053
Powhatan	69	87	87	94	120	146							603
Richland Twp	25	15	27	28	19	23							137
Shadyside	141	167	121	131	216	204							980
Sheriff	863	765	996	1001	1114	976							5715
St. Clairsville	244	228	264	321	370	422							1849
Total Police	2848	2714	3164	3163	3623	3578	0	0	0	0	0	0	19090

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Totals All Incidents	3923	3590	4106	4094	4541	4543	0	0	0	0	0	0	24797
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YTD TOTALS 2017 vs 2018

9-1-1 CALLS

2017	2018	DIFFERENCE	% CHANGE
16328	17013	685	4%

AVG RING TIME
4.8

7-DIGIT CALLS

2017	2018	DIFFERENCE	% CHANGE
32677	38528	5851	15%

CAD TRANSACTIONS

2017	2018	DIFFERENCE	% CHANGE
18950	26123	7173	27%